



City of Payette

What Home Feels Like!

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Reasons to Donate

The City of Payette recognizes that some of our customers may need extra help to pay their City utility bill. For those that are having to make ends meet, the greatest challenge becomes paying for utility services and taking care of their families.

Life and unexpected things happen to us all. People who have been able to pay in the past can find themselves facing this difficult decision and are in need of assistance. This program is to help these people in their time of need.



City of Payette
Utility Assistance Program





In this challenging economy many Payette families have difficulty making ends meet. The City of Payette has partnered with Western Idaho Community Action Partnership (WICAP) to launch the **Neighbors Helping Neighbors Utility Assistance Program**.

Who does this help?

Those who have a long-term or emergency medical condition where termination of utility services would worsen the condition or threaten loss of life. Those who have experienced an unexpected loss of financial support due to medical conditions or circumstances beyond their control. Those who need the assistance to get through an emergency situation. The request for help needs to be at least ten days before the bill is due.



Assistance Eligibility

If you need assistance with your City water/ sewer bill you must first apply through WICAP. An application for funds may be made by contacting **WICAP** at 208-642-4436

Request for assistance is limited to **one payment per customer per year**. Recipients will be evaluated based on need through WICAP. The total number assisted will be limited by the amount of funds available through contributions.

Assistance will be for your water/ sewer bill only. Garbage service, garbage cart, deposits, fines or connection fees will not be paid through this program.

The City reserves the right to revoke and/or suspend this program at any time.

How Can I Help?

Pledge Options:

- 1 When making your monthly utility payment at City Hall notify the office assistant the amount you would like to donate.
- 2 When sending in your monthly statement check the donation box and write your pledged amount.
- 3 When sending your payment through the mail without your statement, please have documentation stating you would like to make a donation!
- 4 Add any amount to your monthly utility bill payment. Any amount, large or small, will be accepted.

Contributions can only be accepted if the "amount due" on your billing statement is paid in full.